**Nouveau Skin Studio Policies**

Cancellations

**Nouveau Skin Studio has a strict 24 hour cancellation policy.** Clients who cancel, with less than 24 hours notice, will be charged a $50 fee to the credit card you booked your appointment with. This also applies to no show appointments.

Late Arrivals

Late arrivals can either use the remaining appointment time to enjoy an abbreviated treatment, or reschedule for another day. Rescheduling is considered missing your appointment and the $50 cancellation fee will be charged. Please don’t create stress on yourself by being late!

Treatment Series

In the case of a pre-paid series of appointments, the missed appointment is forfeited. If you wish to add the missed appointment back into your series, you will need to pay the rebooking fee of $50.

Treatment Series Packages are non-transferable, non-refundable, and may not be shared or split. If you wish to discontinue a treatment series your balance may be used toward other services.

Gift Certificates are non-transferable and not redeemable for cash.

Product

We guarantee results when products are used as recommended and purchased from us. Product that has been opened is accepted as a return only in the case of a physical allergic reaction. You must take a photo of any issues you are experiencing. Please submit return request and photos by email within 2 weeks of purchase. [leslied49@gmail.com](mailto:leslied49@gmail.com)

Product that has not been opened must be returned within 2 weeks of purchase.

**Credit Card Information**

Card Type: ☐ MasterCard ☐ VISA ☐ Discover ☐ AMEX

☐ Other  \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Cardholder Name (as shown on card): \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Card Number: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Expiration Date (mm/yy): \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Cardholder ZIP Code (from credit card billing address): \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Please complete all fields. You may cancel this authorization at any time by contacting us.

This authorization will remain in effect until cancelled.

I, \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_, authorize Nouveau Skin Studio, LLC to charge my credit card above for agreed upon purchases. I understand that my information will be saved to file for future transactions on my account.

**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Customer Signature Date**